




**SAINT JOHN
VOLUNTEER
CENTRE**

A United Way Agency 

MISSION STATEMENT

The Saint John Volunteer Centre promotes and encourages volunteerism by developing, managing, and supporting volunteer resources.

SUPPORTING STATEMENTS

- To assist non profit organizations/groups in the greater Saint John area.
- To recruit, manage, and/or place volunteers in order to assist community & people to improve the quality of life in the greater Saint John community.

VISION STATEMENTS

1. The SJVC exceeds the expectations of the voluntary sector by pro-actively anticipating their needs and responding with innovative solutions.
2. Volunteerism is an essential and highly regarded community value. We strive to maintain and enhance its relevance in our community.
3. We inspire all members of our community to recognize and fulfill their potential through volunteerism.
4. We are a model of excellence in the voluntary sector.

VALUES

- Ethical
- Client focused
- Inclusive and diverse
- Committed
- Professional
- Pro-active
- Team approach

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VALUE STATEMENTS

➤ **ETHICAL**

We are committed to acting in an honest, open manner. We have integrity.

➤ **CLIENT FOCUSED**

Our focus is on the clients we serve – volunteers, volunteer programs/agencies, and the community at large. We believe that all people should be treated with respect, empathy and compassion. We strive to be user friendly, flexible, cooperative, and well-organized.

➤ **INCLUSIVE & DIVERSE**

The SJVC will practice and promote inclusion and diversity in every regard of volunteerism. We will ensure that our programs, policies, and principles reflect the rich diversity of the community we serve.

➤ **COMMITTED**

We are dedicated, dependable. We strive to fulfill all of our responsibilities to the organization

➤ **PROFESSIONAL**

We are accountable. We are committed to measuring and reporting results, to achieving excellence in all areas of the organization. The SJVC will continue to strive for excellence and professionalism in program delivery of all our core services: promotion of volunteerism, recruitment and referral, training and consulting.

➤ **PRO-ACTIVE**

We strive to serve the voluntary sector by anticipating needs, by being innovative, resourceful, and visionary. We will be open, accessible and responsive to the community. The SJVC believes that partnerships with community stakeholders are key to advancing the mission of the Centre.

➤ **TEAM APPROACH**

We are committed to a win-win approach in all our affairs. Our teams share information and agree on goals, roles, standards and practices.